

IN THE UNITED STATES DISTRICT COURT
MIDDLE DISTRICT OF TENNESSEE
COLUMBIA DIVISION

MARY ANDREWS, EARVIN KYLES,
DYLAN BERTUCCI, and JOHN
HAMRIC, On Behalf of Themselves and
All Others Similarly Situated,

Plaintiffs,

v.

TRG Customer Solutions, Inc. d/b/a IBEX
Global Solutions,

Defendant.

CLASS AND COLLECTIVE
ACTION

CASE NO. 1:14-cv-00135

JUDGE HAYNES

**RENEWED MOTION TO SET A HEARING AND TO ORDER DEFENDANT TO
SHOW CAUSE WHY IT SHOULD NOT BE SANCTIONED FOR VIOLATION OF A
COURT ORDER**

Pursuant to Federal Rule of Civil Procedure 16(f)(1)(C) and this Court's inherent power, Plaintiffs Mary Andrews, Earvin Kyles, Dylan Bertucci, and John Hamric ("Plaintiffs"), on behalf of themselves and all others similarly situated, file this renewed motion for an Order requiring Defendant TRG Customer Solutions, Inc. d/b/a IBEX Global Solutions ("Defendant" or "Ibex") to show cause why it should not be sanctioned for violating this Court's Order of February 13, 2015 (Doc. No. 146) (incorporating the terms of the parties' Agreement to Arbitrate Claims and Conditionally Certify Collective Action), and to set a hearing to address Defendant's violation and the proper sanction to impose.

In February 2015—fourteen months ago—the parties agreed to engage in an alternative dispute resolution process on a collective basis, rather than continuing to litigate whether Defendant's mandatory arbitration agreements were enforceable on a plaintiff-by-plaintiff basis. Based on this agreement between the parties, this Court specifically adopted and endorsed that